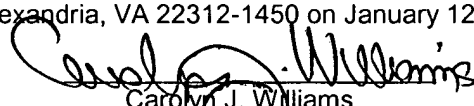


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
INFORMATION DISCLOSURE STATEMENT BY APPLICANTS	Atty. Docket No. (Opt.) VIEO1180
Applicant Thomas Patrick Bishop, et al.	
Application Number Unknown	Filed January 12, 2004
For: Methods and Systems for Estimating Usage of Components for Different Transaction Types	
<p style="text-align: center;"><u>Certification Under 37 C.F.R. §1.10</u></p> <p>I hereby certify that this document is being deposited with the United States Postal Service as Express Mail No. EV351127882US to Addressee in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22312-1450 on January 12, 2004.</p> <p style="text-align: center;"> Carolyn J. Williams</p>	

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO/SB/08A and PTO/SB/08B forms be considered and cited in the examination of the above-identified application. A copy of the art is enclosed for the convenience of the Examiner.

Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), no representation is made that a search has been made or that this art is material to patentability of the present application. Applicants respectfully submit that the claims of Applicants' above-referenced patent is patentably distinguishable from these references.

Applicants believe no fee is due at this time. However, the Commissioner is hereby authorized to charge any fees due, or refund any credit, to Deposit Account No. 50-0456 of Gray Cary Ware & Freidenrich LLP for any fee under 37 C.F.R. §1.17(i).

Respectfully submitted,

Gray Cary Ware & Freidenrich LLP
Attorneys for Applicants



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Dated: January 12, 2004

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number	Unknown		
				Filing Date	January 12, 2004		
				First Named Inventor	Thomas Patrick Bishop, et al.		
				Group Art Unit	Unknown		
				Examiner Name	Unknown		
Sheet	1	OF	1	Attorney Docket Number	VIEO1180		
U.S. PATENT DOCUMENTS							
Examiner Initials	Cite No.	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines Where Relevant Passages or Figures Appear	
		Number	Kind Code (if known)				
	A1	2003/0110253	A1	06/12/03	Anuszczyk et al.		
	A2	6,430,615	B1	08/06/02	Hellerstein et al.		
Examiner Initials	Cite No.	FOREIGN PATENT DOCUMENTS			Publication Date MM-DD-YYYY (Number 43)	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines Where Relevant Passages or Figures Appear
		Country Code	Number	Kind Code (if known)			
Examiner Signature					Date Considered		

FORM PTO 1449 US Department of Comm rce Patent and Trademark Office				Application Number		Unknown	
				Filing Dat		January 12, 2004	
				First Named Inventor		Thomas Patrick Bishop, et al.	
				Group Art Unit		Unknown	
				Examiner Name		Unknown	
Sheet	1	of	1	Atty Docket Number		VIEO1180	
Examiner Initials	Cite No.	OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS					Date
	C1	Tarek F. Abdelzaher, "An Automooted Profiling Subsystem for QoS-Aware Services," IEEE Real-Time Technology and Applications Symposium, Washington D.C.					June 2000
Examiner Signature						Date Considered	